

# **QUALITY, ENVIRONMENTAL AND HEALTH AND SAFETY POLICY OF MINPROEKT EAD**

Established back in 1956 and having acquired and developed extensive experience over the past 60 years, MINPROEKT today is a leading engineering design company focused on serving customers across the following industries: energy, mineral mining and processing, industrial and civil construction, infrastructure and ecology.

We create and take part in the implementation of projects of national and international importance, extending our commitment to caring for the environment, our staff and the society.

We know that the factors that can directly affect the company's future and prosperity are the trust of our customers, as well as maintaining our market share and growth prospects, therefore, by employing all our resources, knowledge, skills, experiences and ambitions, we strive to offer high-quality services that meet the expectations and requirements of our customers, in compliance with the relevant regulations.

## ***OUR STRATEGIC GOALS ARE:***

- ***CONTINUOUSLY IMPROVE THE QUALITY OF SERVICES AS A GUARANTEE FOR SUCCESS AND EARNING THE TRUST OF OUR CUSTOMERS;***
- ***IMPROVE THE ENVIRONMENTAL PROTECTION;***
- ***ENSURE OCCUPATIONAL HEALTH AND SAFETY BY CREATING APPROPRIATE CONDITIONS AND COMPLYING WITH THE RELEVANT REGULATORY REQUIREMENTS;***
- ***IMPLEMENT AND FURTHER DEVELOP AN INTEGRATED SYSTEM OF QUALITY MANAGEMENT, ENVIRONMENTAL PROTECTION, AND OCCUPATIONAL HEALTH AND SAFETY IN COMPLIANCE WITH THE RELEVANT REGULATIONS.***

Further to the above, the Management of MINPROEKT EAD has been pursuing a proactive and targeted policy aimed at:

- Maintaining and expanding the company's market share, and building its image as a company with an extended commitment to caring for the environment and ensuring the health and safety at work.
- Giving priority to quality in all aspects of the activities performed by the employees of MINPROEKT EAD, and placing the service quality at the heart of any market strategy or business plan.
- Meeting the customer requirements in compliance with the relevant standards governing the quality of services.
- Continuously improving all aspects of our operations by maintaining mutually beneficial relationships with partners and external contractors.
- Identifying and assessing risks associated with key quality management processes, environmental protection and occupational health and safety.
- Promoting environmental responsibility through economical use of natural resources, waste management, and development of engineering designs that comply with the relevant environmental requirements and standards.

- Preventing environmental pollution and workplace accidents by committing to specific targets and maintaining preparedness for emergency response.
- Boosting operational profitability by analyzing the equipment condition and resource provisioning, planning and implementing organizational improvements.
- Continuous improvement of qualifications and social skills so that the targets are achieved.
- Creating an environment which promotes greater responsibility for the quality of services and employees' work performance through accountability for the Company's results of operations.
- Proactive cooperation with environmental control entities, monitoring of occupational health and safety, and consulting all stakeholders when solving issues relating to the operations.

The Management of MINPROEKT EAD calls upon its employees to maintain high levels of professionalism in their daily practice, discipline and responsibility, applying the principles and requirements of this Policy.

**The compliance with these principles and requirements of the Integrated Management System is an obligation for any employee. Everyone takes personal responsibility for their implementation. Any noticed errors, omissions or deficiencies need to be remedied if within the scope of competence of the relevant employee, or if not – the employee needs to notify their line supervisor for taking appropriate action.**

All external contractors are hereby called upon to comply with the policy commitments made by the Company Management.

**I hereby DECLARE my personal involvement and responsibility for implementing this Quality, Environmental and Health and Safety Policy which ensures the customers' rights and interests with respect to our services, as well as continuous improvement of the services offered and the associated sustainable development of MINPROEKT EAD.**

Stoyo Bosnev, M Eng.  
Executive Director  
MINPROEKT EAD

1 August 2017